


Title of project/initiative	Vascular Project – Delivering HNA & Care Planning to People with Lower Limb Amputations (QEUH)
Contact for project <ul style="list-style-type: none"> Name, email, telephone Website of project, if available 	Debbie Schofield Debbie.Schofield@ggc.scot.nhs.uk 0141 201 4782
Which organisations are involved? <ul style="list-style-type: none"> Planning/monitoring/delivery Partners Sponsors Funders – how funded? 	The project is still at scoping and testing stage. Currently Public Health, Vascular Wards & physio and rehabilitation team at QEUH, Glasgow City Council (as advisors), Social Work & third sector (Finding Your Feet charity) are involved.
Brief description of project <ul style="list-style-type: none"> Rationale Aims and objectives Key activities Target population Geographical area Start (± finish) dates 	<p>Testing application of the holistic needs assessment and care planning to people with lower limb amputations.</p> <p>There are approximately 150 people undergoing lower limb amputation in QEUH a year, often from GGC and Lanarkshire areas. This group of patients are often in hospital for a considerable length of time. Their quality of life and life circumstances are changed significantly with the loss of a limb and this can have a devastating effect on both the individuals and their surrounding family/carers.</p> <p>It was felt this life changing experience has so many similarities to the ways in which people describe experiencing a cancer diagnosis that the holistic needs assessment tool (which was developed under auspices of National Cancer Survivorship Programme in England) could provide equally useful. Three meetings with the multidisciplinary and project team have taken place over the past 6 months, and these are achieved:</p> <ul style="list-style-type: none"> - the tool has been amended to include concerns more relevant to this client group - more direct relationships have been made with the Support & Information Service on ground floor QEUH to begin assisting patients on an individual basis with identified needs/presenting enquiries such as money & entitlements, housing, information on condition etc. - Interviews with patients have generated some key issues that require support pathways to be mapped: <ul style="list-style-type: none"> o Housing (adaptations required & re-housing for some) o Social isolation o Carer needs o Changes to welfare entitlements o Assistance with maintaining/finding work. - The next meeting is scheduled for October and following this the project will 'go live', i.e. all new amputees will be offered an HNA through the Support & Information Service. <p>There is no additional funding for this project – resources and capacity will be provided through Support and Information Service.</p>
Resources <ul style="list-style-type: none"> Staffing Time Financial 	NHSGGC has established Support & Information Services at four acute hospital sites, (Stobhill, Victoria, Queen Elizabeth University and Royal Children's Hospitals). Along with national priorities including: person centred care; identifying carers in acute settings; and supporting staff health, these services

	<p>underpin the Health Promoting Health Service principles challenging hospitals to ensure that “Every health care contact is a health improvement opportunity.” . The services support the health improvement of patients, families and staff and provide:</p> <ul style="list-style-type: none"> • Accessible Health Information and ‘health literacy’ support • Brief intervention to support Health Related Behaviour Change • Facilitated access to NHS services and support as well as Local Authority / Voluntary sector services • Host a range of Health Improvement services on site e.g. financial inclusion; smoking cessation • Deliver awareness raising campaigns • Volunteer engagement and co-ordination. <p>It is anticipated that this project would be mainstreamed into Support & Information Service at QEUH as part of core business and an automatic offer of HNA to amputees would be embedded.</p>
Evaluation and outcomes <ul style="list-style-type: none"> • Reach • Impact 	<p>Core funding has been allocated to conduct an evaluation of this project and two others (renal and PDRU HNA projects currently at project initiation stages).</p>
Reflections on project <ul style="list-style-type: none"> • What was successful? • What was challenging? • What would be done differently in future? 	<p>Not yet started however already more amputees are accessing existing services at the Support & Information Service such as money advice appointments, Home Energy Scotland support.</p> <p>Following engagement with Finding Your Feet charity – they accessed Support & Information Service to find a solution for a client in Lanarkshire. The lady in Lanarkshire had lower limb amputation two years ago due to congenital disorder and is awaiting second limb amputation later this year. Following mobility issues and limb amputation the lady had received support for adaptations to her home however as her condition had deteriorated these were no longer fit for purpose.</p> <p>It was only on getting in touch with the charity that the lady revealed she had not had a shower in over a year, and had been cutting her hair off as she was not able to access shower to wash. She also indicated she had missed hospital appointments as she had no way of getting to hospital, had little money and barely left the house at all.</p> <p>Due to having been present at the project meeting, the charity representative was able to access support through the Support & Information Service. Services in Lanarkshire where found that could:</p> <ul style="list-style-type: none"> - conduct a home visit for money advice - contact the lady to arrange housing assessment. <p>The lady should have been entitled to ambulance transport to hospital appointments and she was made aware of this and told how to contact.</p>
Next steps <ul style="list-style-type: none"> • What is the future of this initiative? 	<p>The project is continuing and further information can be shared as available.</p>
Wider application <ul style="list-style-type: none"> • Is this project scalable? • Is it transferable to other areas/contexts? 	<p>Yes transferrable – renal pathways are being explored in Inverclyde Royal Hospital. Physical Disability Rehabilitation Unit at QEUH is also interested. These will operate as test of change projects until proven effective.</p>

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	<p>These projects if proven successful are scalable, but are likely to require re-allocation of funds given the need to identify capacity to conduct HNAs and manage the care plan. In renal the specialist nurse tema are keen to try to incorporate this into day to day treatment. This approach has been used before with cancer services however, research shows that concerns such as money, work and housing are not discussed to the same extent with health care professionals, perhaps because of lack of knowledge of assistance/support or perhaps because patients would not anticipate this is as relevant to their clinical appointment.</p>
Any further information <ul style="list-style-type: none">• Reports or publications• Other reflections	 <p>Holistic needs assessment Test of C</p>
Person completing pro-forma	Debbie Schofield
Date of completion	20 th September 2016

Pro-forma for gathering information on case studies