


Title of project/initiative	Improving the Cancer Journey Partnership Programme
Contact for project <ul style="list-style-type: none"> Name, email, telephone Website of project, if available 	Debbie Schofield Debbie.Schofield@ggc.scot.nhs.uk 0141 201 4782 /
Which organisations are involved? <ul style="list-style-type: none"> Planning/monitoring/delivery Partners Sponsors Funders – how funded? 	Glasgow City Council (Lead Partner) Macmillan (Funder and partner – funded for 5 yrs from Feb 2013) NHS – Primary Care, Mental Health, Regional Services Directorate (Cancer Services) and Public Health Cordia, Social Work & GlasgowLife Other third sector partners and housing
Brief description of project <ul style="list-style-type: none"> Rationale Aims and objectives Key activities Target population Geographical area Start (± finish) dates 	<p>Improving the Cancer Journey Programme was launched in February 2014. The programme was established to mainstream identification of a person's holistic needs and undertake care planning to address those needs.</p> <p>The programme is led by Sandra McDermott in Glasgow City Council has been developed in partnership with Macmillan, Regional Services Directorate, Public Health, Primary Care and Glasgow HSCP, Social Work, Cordia and latterly includes housing via Wheatley Group.</p> <p>The programme has received a lot of attention and is cited as an excellent example of Health and Social Care Integration, (by Scottish Government), influencing the national cancer strategy to include roll-out of this approach to other council areas as a key priority.</p> <p>Programme Aims:</p> <ol style="list-style-type: none"> 1. A reduction in cancer health inequalities 2. People with cancer and their families feeling involved in decision making and able to make right decision for them on basis of full information 3. A radical improvement in experience and quality of life, including at the end of life 4. More equitable access to services and treatment
Resources <ul style="list-style-type: none"> Staffing Time Financial 	£5million over 5 years There are 6 link workers co-located with the Long Term Conditions Money Advice service (additional 6 welfare rights officers although these have separate funding stream). A housing officer has been seconded to the project for a year and this looks like it may be extended. In addition there is a programme lead, programme development manager and development officer attached to the team.
Evaluation and outcomes <ul style="list-style-type: none"> Reach Impact 	<ul style="list-style-type: none"> All newly diagnosed patient in Glasgow city are offered a holistic needs assessment at a time and place that suits them Of 1473 people that have used service: <ul style="list-style-type: none"> 81% agreed service had improved quality of life 86% agreed reduced stress 93% had reduced feelings of isolation 77% from SIMD 1 & 2 The programme has developed a robust HNA and care planning training course with West of Scotland University – transferrable learning being adopted by our Support & Information Service during 2016 Housing has been a key issue identified and arrangements are in place with the Wheatley Group to

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	<p>assist in finding suitable housing when required. Cases have included:</p> <ul style="list-style-type: none"> ○ Affordable heating – negotiating through GHeat and involvement with Home Energy Scotland to address problems with boilers (particularly in rented accommodation); energy suppliers; grants for insulation etc. ○ Re-housing to more suitable accommodation – there are some examples of this, particularly where due to illness/disability the current home is unsuitable – these examples tend to involve social housing ○ Assisting with chasing up adaptations etc. following OT assessments.
Reflections on project <ul style="list-style-type: none"> • What was successful? • What was challenging? • What would be done differently in future? 	<p>A full evaluation has been commissioned (interim findings presentation attached). This includes process and outcomes evaluation through Napier University and a economic evaluation through West of Scotland University. The evaluation is expected to report again next year to inform sustainability discussions.</p>  <p>Interim report 250416.pptx</p>
Next steps <ul style="list-style-type: none"> • What is the future of this initiative? 	<p>Pending sustainability discussions which begin Summer 2017.</p>
Wider application <ul style="list-style-type: none"> • Is this project scalable? • Is it transferable to other areas/contexts? 	<p>Project is scalable but will require re-allocation of funding and local arrangements between money advice, housing providers, healthcare, social care & local authorities. The roll-out is an ambition set out in the National Cancer Plan.</p>
Any further information <ul style="list-style-type: none"> • Reports or publications • Other reflections 	<p>Having Glasgow City Council lead this programme has ensured that the right connections can be made to address housing, social work and financial issues. These issues tend to be the most commonly raised by people completing the holistic needs assessment process. There is learning for other projects, a roll-out of this approach is currently being tested with people who have recently undergone lower limb amputations at QEUH (see separate case study).</p>
Person completing pro-forma	Debbie Schofield
Date of completion	20 th September 2016

Pro-forma for gathering information on case studies