

Our health

our rights

OUR NHS

GYPSEY / TRAVELLERS & NHS SCOTLAND

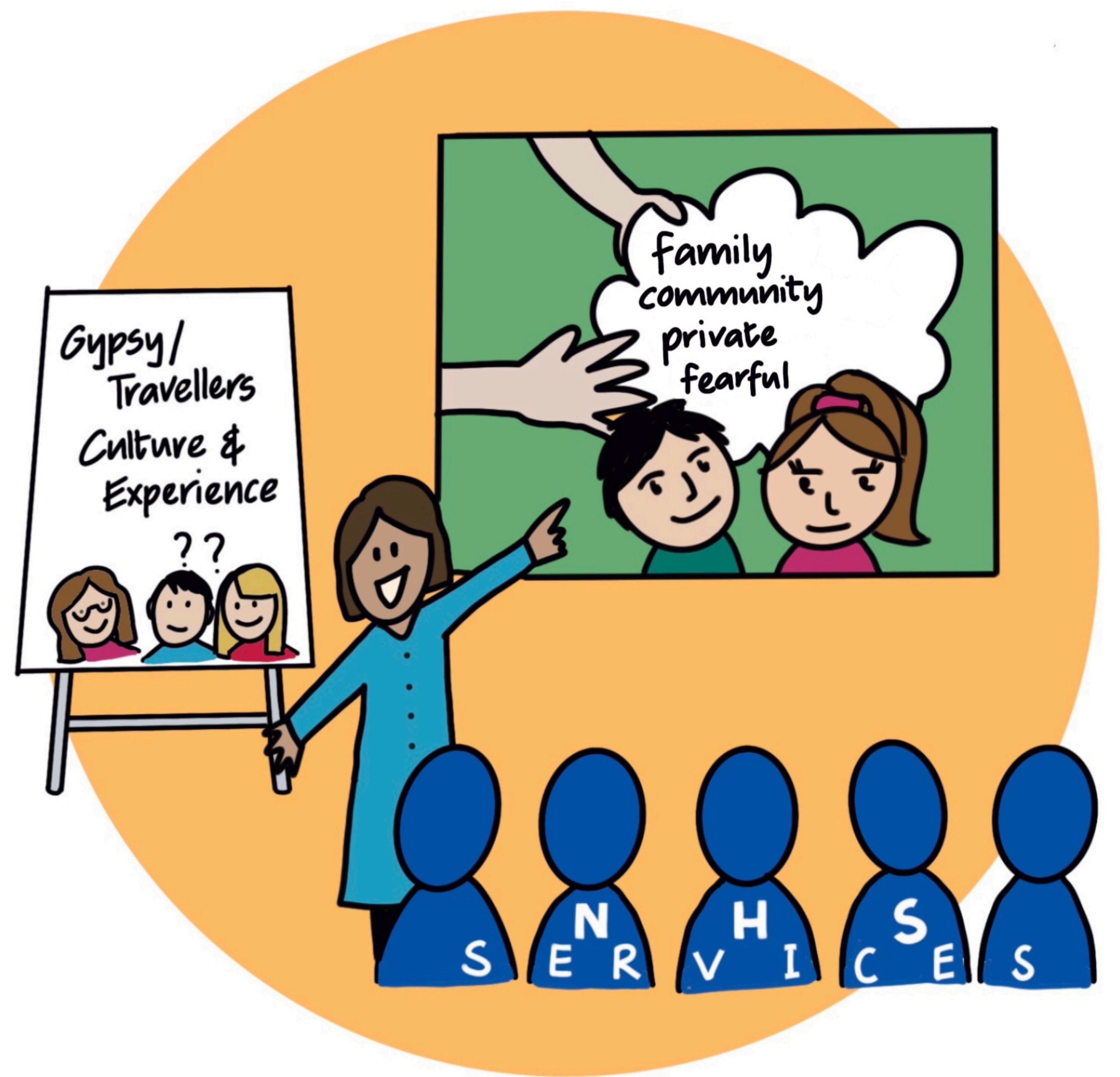
An agreement based on the NHS
Scotland's Charter of Patient Rights and
Responsibilities and feedback from
Scotland's Gypsy/Travellers



Our use of NHS services will never be affected or refused because we are Gypsy / Travellers



Our needs, values and history should be understood by NHS staff and our way of life respected



We have the right to be trusted and treated with dignity and respect when using NHS services. Our family, carers and NHS staff have this right too.



We have the right to safe care and treatment which is provided at the right time, in the right place and by the right person

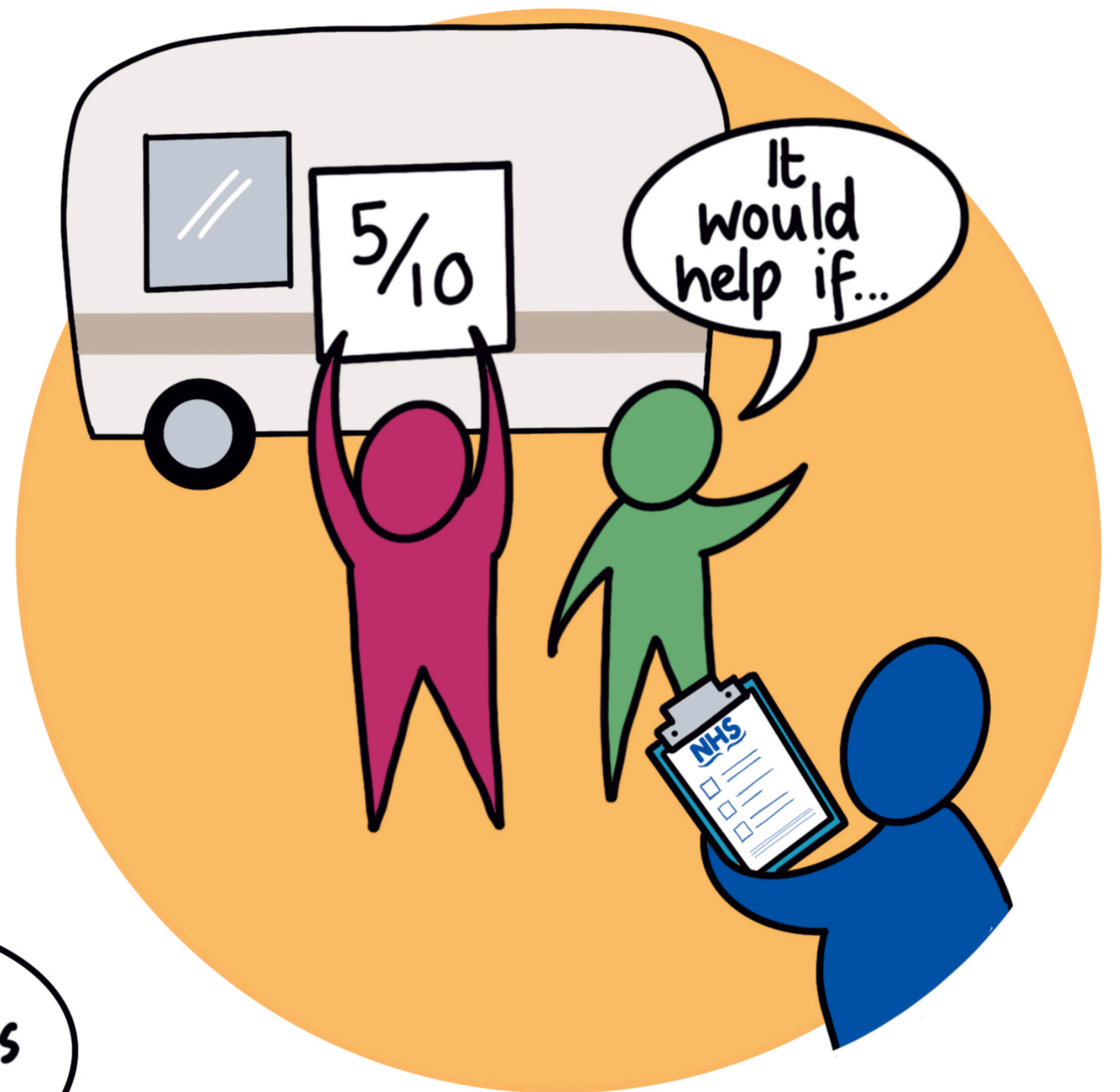


We would like NHS staff to give us clear information about our health, care and treatment in a way we understand

We have the right to be involved in making decisions about our care and treatment



We would like to have a say in how NHS services are designed so that they are provided in ways that are accessible and culturally appropriate



We would like a named senior person in each NHS Board who will listen to our good and bad healthcare experiences. They should be welcoming, respectful and committed to protecting and promoting our rights to health and healthcare



We would like each NHS Board to review this national agreement annually. We want to be involved in this review in a respectful, open and honest way

To get a copy of this leaflet contact
MECOPP,

Tel: 0131 467 2994

**facebook/GypsyTravellers-Scotland-
Health-and-wellbeing-information**

To get help in raising concerns about
NHS services in Scotland, contact the
Patient Advice and Support Service,

Tel: 0800 917 2127

